

*Applicable to all Bali Hai apartments
Noosa guests and visitors of guests:
conditions of booking, occupancy and
bailment*



Please read these conditions carefully. The deposit and/ or payment of the accommodation by the " Guest" acknowledges and agrees that these conditions apply and extend to any person (referred to as "Visitor") occupying or visiting the Apartment or complex at the invitation of or with the authority of the Guest.

Management approval required for additional Guests.

Bali Hai Apartments has a Strict **No Party and Excessive Noise Policy**.

1. Charges must be paid by cash, credit card (Visa or MasterCard) or bank cheque before the occupancy commences unless special prior arrangements have been made, (credit card details and matching Photo ID. must be provided on arrival).
2. Occupancy starts and finishes on the dates shown on the Guest Registration Form, unless additional nights have been organised with Management prior to scheduled departure date.
3. The Guest will be liable for payment of any charges incurred by the "Visitor" together with all replacements and necessary costs for any damage or loss to the Apartment and its contents or the Body Corporate property caused by any Guest. This includes replacement of lost keys (including the total cost of replacing the key's and security locks as required).
4. Guests are requested to lock all doors and windows when leaving the Apartment and/ or retiring at night.
5. Only the number of people indicated on the Guest Registration Form may be present in the Apartment, or on the property without Managements knowledge and agreement.
6. **Visitors of Guests** are to have left the complex by **10.00pm**
7. The facilities of the resort are for the use of Guests staying at Bali Hai only
8. The Apartment must not be used for any unlawful purpose.
9. Guest's vehicle may be parked in the secure undercover car park area (maximum allowable height of 2.1 metres), but only in the designated area for their Apartment with one (1) car space per Apartment available.
10. Neither the Body Corporate, the Management, nor the Apartment Owners are liable for any damage, injury or loss of property which a Guest may sustain while on the complex. Whilst keeping with the Travellers Accommodation Providers Act of 2001.
11. Without limiting the foregoing, personal property shall include money, jewellery and other personal effects and motor vehicles parked on the premises.
12. The Guest authorises the Manager to charge any credit card for any loss, damage or monetary contribution for which the Guest is liable under this document or otherwise.
13. There is no refund for an early departure, forced or otherwise.
14. The Manager may inspect the Apartment at any time with reasonable notice, and at any time without notice if the Manager is of the opinion that there has been a breach of the Occupancy and Bailment Policy or By-laws.
15. The "Guests" occupying Apartments with rooftop Spa's must make available "access to the rooftop areas and spa's for "servicing and maintenance of the Spa's", to comply with the Queensland Health Regulations.
16. The Manager and the Apartment Owners are not responsible for any mis-description of the Apartment / complex in general.



17. The By-laws, Rules and Regulations of the complex and any reasonable direction of the Manager must be complied with. If after receiving "a warning", the offending Guest/s fail to comply, the Guests and other visitors of the Apartment will be asked to surrender all keys issued and vacate the Apartment immediately, (regardless of the time), in accordance with Occupancy and Bailment Policy.
18. For the comfort of our guests Bali Hai Apartments promotes a NON SMOKING policy in our apartments. Any trace of smoking will incur a cleaning fee between \$200 - \$500. The guest will within 7 days of demand by the manager, pay the cost of the cleaning fee.
19. **Check-out** time is prior to **10.00am**. The departing Guests must vacate the property by check-out time (unless prior agreement has been made). An additional charge may apply to late departures.
20. **Check-in** is between **2.00pm and 5.00pm**, unless prior arrangements have been made before arriving.
21. Professionally cleaned linen is included in all Apartments. Due to health requirements all Guests are required to use sheets and pillow cases.
22. In respect to the quiet enjoyment of the resort, all "Guests" are expected to behave in a manner that is conducive to the Safety, Comfort and Well-Being, while allowing other Guests there Private Enjoyment.
23. Pool Hours are from **7.00am to 9.00pm**. Children 12yrs and under are to be at all times supervised in the pool area. Apartment towels are not to be used around the pool. Beach towels are available for hire from Reception.
24. Animals not allowed in Guest Apartments.
25. **A Breach of Rules includes:-**
26. Excessive Noise.
27. Parties
28. Noisy, offensive, drunken and/or unruly behaviour.
29. Improper or unseemly conduct.
30. Any act or omission which, in the opinion of the Manager, adversely affects or brings discredit upon the Manager, owners or other Guests.
31. Visitors leaving or returning to the complex after **9.30pm** are requested by their hosts to do so quietly.
32. No child or guest shall be permitted to cause annoyance to any other resident.
33. Management reserves the right to refuse entry to visitors of guests.
34. Apartments are to be kept tidy and free of food refuse. Upon departure all refuse and rubbish is to be deposited in bins located at the South side of the undercover car parking area. Failure to do so may incur an extra rubbish removal and /or cleaning charge,(minimum of \$50.00).
35. No substance whatsoever is to be thrown from windows or balconies.
36. No clothing, bedding, towels or other articles to be hung from Windows or Balconies.
37. No glassware / bottles including but not limiting to stubbies and wine bottles, food and alcohol, are permitted in the pool and spa area.
38. Please make sure feet are dry and sand free, before leaving pool areas and entering stairwells and Apartments.
39. The Management abides by the rules and regulations set out by the ARAMA("Australia Resident Accommodation Managers Association")
40. PLEASE ABIDE BY THE By-Laws and the Occupancy and Bailment Policy FOR THE SAFETY AND COMFORT OF ALL OUR GUESTS.